

*“No carelessness until there is a cure Wear mask,  
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 01.07.2021

Complainant : Sh. P. Balaji, Manager  
M/s Renovision Automation Service Pvt.  
Ltd.

Respondent : The Secretary,  
IT Department  
Through Sh. Binod Kumar,  
Section Officer,  
Deptt. of Information Technology.

Grievance No. : PGC/2021/A.II/Labour/24

**1. Brief facts of the case**

- 1.1 Sh. P. Balaji, Manager, M/s Renovision Automation Service Pvt. Ltd. has filed a grievance in PGC against Labour Department aggrieved by non payment of Rs.3,20,000/- to Renovision Automation Service Pvt. Ltd. for the 04 number of Laptops supplied by them to the Information Technology Department, GNCT of Delhi.

**2. Facts emerged during the proceedings**

- 2.1 Sh. Binod Kumar, Section Officer, IT Department was present in the hearing and submitted that the complainant's grievance has been resolved and his payment which is pending with the IT Department, has been released.
- 2.2 However, the complainant Sh. P. Balaji send an e-mail dated 19.04.2021 to the PGC stating therein that, *“This is with reference to your letter dated 01.04.2021 and fixed the next date of hearing on 28.04.2021 in the matter of non-receipt of payment from Information Technology Department, Delhi Secretariat.*

*We would like to inform you that we had received credit of Rs.3,08,176/- on 31.03.2021 after some deduction as under:*

|                             |   |                      |
|-----------------------------|---|----------------------|
| <i>Total Invoice amount</i> | - | <i>Rs.3,20,000/-</i> |
| <i>Deduction TDS (2%)</i>   | - | <i>(-) Rs.6400/-</i> |
| <i>GST</i>                  | - | <i>(-) Rs.5424/-</i> |
| <i>Net amount paid</i>      | - | <i>Rs.3,08,176/-</i> |

*Kindly make a note on your records. Accordingly we would like to close/withdraw our complaint.”*

**3. Directions**

- 3.1 The case stands disposed of as the complainant Sh. P. Balaji, vide his e-mail dated 19.04.2021, categorically stated that the impugned grievance has been redressed to his satisfaction. Further, the complainant is at liberty to approach Information Technology Department as well as the Commission in case he has any further grievance with regard to his present complaint.

(SMT. MADHU SHARAN)  
MEMBER (PGC)

No. PGC/2021/A.II/Labour/24

Dated:

Copy to:

1. The Commissioner, Labour Department, Govt. of NCT of Delhi, 5 Sham Nath Marg, New Delhi-110054.
2. Secretary, Department of Information Technology, Govt. of NCT of Delhi, 9<sup>th</sup> Level, B Wing, Delhi Secretariat, New Delhi – 110002.
3. Sh. P. Balaji, Manager